### **Theme 1: Support the Maintainer**

Each time a maintainer interacts with equipment, a work order record captures in linguistic text their observations of the asset and a record of what was done, when, and how. These records contain unstructured text containing jargon, abbreviations, and incomplete data. Of primary interest are the needs to establish the as-found condition, the causality of failure regarding the failure mechanism and cause, and what maintenance work was done. This data is often in the work order texts but is not stored in a machine-readable way. These shortcomings lead to inadequate information about the asset condition, the failure cause and what work was actioned. As a result maintenance staff rely heavily on word-of-mouth and adhoc data exchange. The absence of standard schema for maintenance data representation hinders the ability to convert semantic meanings in the maintenance work orders into axiom based reasoning and useful information. We need to enable maintainers and the staff that support them to efficiently capture, retrieve, absorb, process and exchange knowledge about equipment and maintenance work.

Initial project areas for Theme 1 include:



#### Ontology for Maintenance

Data are key to the effective and safe maintenance of assets over their life cycle. This data is generated by, and drawn from, various sources such as maintenance management systems, design documentation, original equipment manufacturer manuals, process control systems, third party service providers, risk management assessments and failure investigations, to name just a few. However, due to the heterogeneity of data sources and diversity of data types, unlocking the real value of data and discovering the useful patterns of knowledge embedded in the maintenance data has always presented a major challenge. Ontologies can effectively address this challenge by semantic annotation, integration, consistency checking and organization of data. The aim of this project is to demonstrate automation of transactions involving data exchange about asset performance and maintenance work using interoperable and extensible ontologies.



### Natural Language Processing of Maintenance records

Each time a maintainer interacts with equipment, a work order record captures in linguistic text their observations of the asset and a record of what was done, when, and how. Given that there are multiple technicians within an enterprise, the human-generated data is often inconsistent, error-filled, and replete with domain-specific jargon. If this data could be parsed, it could lead to determinations such as failure mode identification, rework, problem spot identification, and more accurate mean time to repair (MTTR) or mean time between failure (MTBF), which can lead to improved maintenance strategy, reduced risk of failure and improved maintenance efficiency. This project will develop novel natural language processing and machine learning approaches to achieve enable machine readability of maintenance records and use of the liberated data to support maintenance decision making.



A conversational interface for Maintenance Planners

#### **Publications**

A Whole-of-Organisation Approach for Reliability Analytics (...) —

**Book Chapter** 

#### Prof Melinda Hodkiewicz

Authors: Melinda Hodkiewicz, Tyler Bikaun, Michael Stewart

2023-02-16

 An ontology for reasoning over engineering textual data stored inFMEA spreadsheet tables (...)

#### Journal Article

#### Prof Melinda Hodkiewicz

Authors: Melinda Hodkiewicza,, Johan W. Klüwerb, Caitlin Woodsc, Thomas Smokerc, Emily Low 2021-05-27

 Cleaning and visualization of unstructured text in safety records (...) —

# Conference Publishing

#### **Dr Michael Stewart**

Authors: Michael Stewart1, Wei Liu1, Rachel Cardell-Oliver1 And Mark Griffin

2020-11-01

 CylE: Cylinder Embeddings for Multi-hop Reasoning over Knowledge Graphs (...) —

### Conference Publishing

Chau Nguyen

Maintenance planning is a complex task. Each week the planner approves new work notifications, reviews work orders already on the backlog, reviews scheduled preventive maintenance work orders due in the next maintenance work cycle and from the resulting list prioritizes the tasks. High priority tasks are moved to the planning stage. For each task the planner needs estimates for the following types of questions: How long the job will take? How much and what types of labour will be required? What parts and materials will be required and do we have them on hand? What are the costs? What tools, equipment or other resources, including external contractors, will be required? What permits will be required? What are the job hazards and how will they be managed? The aim of this project is develop a dialog management system for knowledge capture and inference to enable semi-automated plan validation. In addition to computer science skills the PhD candidate should have HMI and UX interests and skills.

Authors: Chau Nguyen, Tim French, Wei Liu, **Michael Stewart** 2023-05-02

CySpider: A Neural Semantic Parsing Corpus with Baseline Models for Property Graphs (...)

### Conference **Publishing**

#### Ziyu Zhao

**Authors: Ziyu** Zhao, Wei Liu, Tim French & Michael Stewart

2023-11-27

Data-driven reliability analysis of Boeing 787 Dreamliner -ScienceDirect (...) -

#### Journal Article

#### **Prof Melinda** Hodkiewicz

**Authors: G Pandian,** M Pecht, E Zio, M **Hodkiewicz** 2020-03-12

Digitalization and reasoning over engineering textual data stored in spreadsheet tables (...

### Conference **Publishing**

#### **Prof Melinda** Hodkiewicz

**Authors: Melinda** Hodkiewicz, Johan W. Klüwer, Caitlin Woods, Thomas Smoker, Tim French 2020-12-18

DRAT: Data risk assessment Tool for University-Industry collaborations (...) -

#### Journal Article

#### **Prof Melinda** Hodkiewicz

Authors: Sikorska, J., Bradley, S., Hodkiewicz, M. and Fraser, R. 2020-12-11

 E2EET: from pipeline to endto-end entity typing via transformer-based embeddings (...) —

#### Journal Article

#### **Dr Michael Stewart**

# Authors: Michael Stewart, Wei Liu

2021-11-30

 Framework for Validation of Permanently Installed MEMS-Based Acquisition Devices Using Soft Sensor Models (...)

#### Journal Article

#### Prof Melinda Hodkiewicz

Authors: A Bartels, E Cripps, A Keating, I Milne, B Travaglione, M Hodkiewicz

2020-07-28

 Maintenance in an Industry 4.0 and COVID world - the case for Remote Operations (...

### Conference Publishing

#### Prof Melinda Hodkiewicz

#### **Authors: None**

2020-11-01

 MWO2KG and Echidna: Constructing and exploring knowledge graphs from maintenance data (...) —

#### Journal Article

#### **Dr Michael Stewart**

Authors: Stewart M, Hodkiewicz M, Liu W, French T 2022-11-05

 Pipeline for machine reading of unstructured maintenance work order records (...) —

### Conference Publishing

#### A/Prof Wei Liu

Authors: Yiyang Gao, Caitlin Woods, Tim French, Melinda Hodkiewicz 2020-11-01

 RelOps-A Whole-of-Organisation Approach for Reliability Analytics (...) —

### **Book Chapter**

#### Prof Melinda Hodkiewicz

Authors: Melinda Hodkiewicz, Tyler Bikaun, Michael Stewart

2023-02-16

 Rethinking maintenance terminology for an industry 4.0 future (...) —

#### Journal Article

#### Prof Melinda Hodkiewicz

Authors: Melinda Hodkiewicz, Sarah Lukens, Michael P. Brundage, Thurston Sexton

2021-03-21

 SConE: Simplified cone embeddings with symbolic operators for complex logical queries (...) —

### Conference Publishing

#### Chau Nguyen

Authors: Chau Nguyen, Tim French, Wei Liu, Michael Stewart

2023-07-14

 Semi-automated Estimation of Reliability Measures from MaintenanceWork Order Records (...)

### Conference Publishing

#### Tyler Bikaun

Authors: Bikaun, T., & Hodkiewicz, M.

2021-06-21

 Sensing system for low cost condition monitoring of remote assets (...) —

### Conference Publishing

#### Prof Melinda Hodkiewicz

Authors: Aiden J. Ziegelaar, Ben C. Travaglione, Melinda R. Hodkiewicz

2020-12-18

 Seq2KG: An End-to-End Neural Model for Domain Agnostic Knowledge Graph (not Text Graph) Construction from Text (...) —

# Conference Publishing

#### **Dr Michael Stewart**

Authors: Michael Stewart, Wei Liu

2020-09-01

 Technical Language Processing: Unlocking Maintenance Knowledge (...)

### Journal Article

#### Prof Melinda Hodkiewicz

Authors: Michael P. Brundage, Thurston Sexton, Melinda Hodkiewicz, Alden Dima, Sarah Lukens

2020-12-11

 Template Libraries for Industrial Asset Maintenance: A methodology for scalable and maintainable ontologies (...)

### Conference **Publishing**

#### **Prof Melinda** Hodkiewicz

Authors: Lupp, D.L., Hodkiewicz, M., and

Skjæveland, M.G. 2020-11-02 Using Context-Free Grammar to Generate Synthetic Technical Short Texts (...) —

### Conference **Publishing**

#### Tyler Bikaun

**Authors: Tyler** Bikaun, Michael Stewart, Melinda **Hodkiewicz** 2022-12-03

#### **Presentations**

 A fresh look at the Future of Technical Language Processing Research in the eves of ChatGPT (...)





#### Theme Lead

# Theme 1 2023-04-21

 A pattern-based natural language interface for knowledge graph querying (...)





### Ziyu Zhao

#### PhD Student

# Theme 1 2021-09-09

 A technical language processing-based solution to automatically calculating lubrication-related costs from maintenance work orders presentation at PHM 2021, TLP Workshop (...) —





**Dr Michael Stewart** 

#### Research Fellow

### Theme 1 2021-11-29

• Al and Predictive Maintenance (...) —





Prof Melinda Hodkiewicz

Chief Investigator

Theme 1 2024-04-17

 Al on maintenance data challenges to value delivery (...)





#### Prof Melinda Hodkiewicz

**Chief Investigator** 

# Theme 1 2023-02-14

 AI On Maintenance Data -Challenges To Value Delivery.
 (...) —





### **Chief Investigator**

# Theme 1 2021-12-12

 Answering Logical Queries on Technical Knowledge Graphs ( ...) —





Chau Nguyen

#### PhD Student

Theme 1 2023-09-15

• APOS Workshop Data Automation (...) —





Prof Melinda

Hodkiewicz

Chief Investigator

Theme 1 2020-06-16

• Applications of Open-source Large Language Models (...) —





#### Dr Sirui Li

#### Research Fellow

# Theme 1 2024-04-19

Breakfast seminar - Sirius
 Centre and Energy Valley in
Oslo (...) —





Prof Melinda Hodkiewicz

#### **Chief Investigator**

### Theme 1 2019-06-24

 Cleaning and Visualization of Unstructured Text in Safety Records ESREL 2020 PSAM 15 (...) —





#### **Dr Michael Stewart**

#### Research Fellow

# Theme 1 2020-11-04

• Common definitions for mining technology (...) —





### **Chief Investigator**

# Theme 1 2022-10-26

 Cost Aggregate Queries on Knowledge Graph Augmented by Reference Data Libraries (...)





Ziyu Zhao

#### PhD Student

# Theme 1 2022-07-01

 CylE: Cylinder Embeddings for Multi-hop Reasoning over Knowledge Graphs - poster presentation (...) —





#### Chau Nguyen

#### PhD Student

### Theme 1 2023-05-03

 Cylinder Embeddings for Multihop Reasoning over Knowledge Graphs (...) —





#### Chau Nguyen

#### PhD Student

# Theme 1 2023-06-02

 EACL 2023 - CylE: Cylinder Embeddings for Multi-hop Reasoning over Knowledge Graphs (...) —





#### PhD Student

# Theme 1 2023-05-04

 Exploiting Domain Knowledge for Neural Technical Language Processing. (...) —





Ziyu Zhao

PhD Student

Theme 1 2020-04-24

• Failure project briefing Oslo (...)





**Chief Investigator** 

# Theme 1 2024-02-27

• Failure Project presentation (...)





Hodkiewicz

### Chief Investigator

# Theme 1 2024-02-08

• Future of Mining conference Sydney (...) —





Prof Melinda Hodkiewicz

Chief Investigator

# Theme 1 2019-03-25

 How is intelligence artificially learnt (...) —





A/Prof Wei Liu

Theme Lead

Theme 1 2022-09-01

 ICMIAM AI on maintenance data -challenges to value delivery (...) —





Prof Melinda Hodkiewicz

**Chief Investigator** 

Theme 1 2021-12-15

• Improving how engineers communicate - with computers (...) —





#### Prof Melinda Hodkiewicz

**Chief Investigator** 

# Theme 1 2021-10-26

Industrial data and the resurrection of ontologies (...)





### **Chief Investigator**

# Theme 1 2023-07-21

 Industrial Data Extraction and Use - SIEMENS Technology (...)





### Chief Investigator

# Theme 1 2024-02-21

 Industrial Knowledge Graphs for Maintenance applications (...)





# THE UNIVERSITY OF WESTERN AUSTRALIA

#### Prof Melinda Hodkiewicz

#### **Chief Investigator**

# Theme 1 2023-03-01

Integrating Domain
 Knowledge into Neural
 Technical Language
 Processing (...) —





Ziyu Zhao

PhD Student

# Theme 1 2020-09-25

• Intelligent Maintenance Conference 2020 (...) —





Dr Debora Correa

**Chief Investigator** 

Theme 2 2020-09-08

• IOF Maintenance Working Group tutorial (...) —





Prof Melinda Hodkiewicz

**Chief Investigator** 

# Theme 1 2024-02-07

• ISWC 2019 (...) —





#### **Chief Investigator**

#### Theme 1

2019-10-26

 Key Note Speaker -Maintenance in an industry 4.0 and COVID-19 world - the case for remote operations (...)





# WESTERN AUSTRALIA

#### Prof Melinda Hodkiewicz

### Chief Investigator

# Theme 1 2020-11-05

 Knowledge-Graph-Based Question Answering (...) —





### Ziyu Zhao

#### PhD Student

# Theme 1 2022-02-18

 Large Language Models for Failure Mode Classification: An Investigation (...) —





**Dr Michael Stewart** 

Research Fellow

### Theme 1 2023-11-17

 Latest advances in Natural Language Processing and how this can improve automation (...)





### A/Prof Wei Liu

#### Theme Lead

# Theme 1 2022-07-21

 LexiClean: An annotation tool for rapid multi-task lexical normalisation (...) —





### Tyler Bikaun

#### PhD Student

# Theme 1 2021-11-09

 Mineral Resource Institute of Western Australia - PhD Research Showcase Poster (...)





Tyler Bikaun

#### PhD Student

### Theme 1 2021-08-03

 Mini-symposium Ontologies for Infra and Building Sector16th April 2019, Delft (...)





#### Prof Melinda Hodkiewicz

**Chief Investigator** 

### Theme 1 2019-04-16

 Modular ontologies for maintenance texts (...) —





### **Chief Investigator**

# Theme 1 2021-11-04

 Natural Language Query For Technical Knowledge Graph Navigation (...) —





Ziyu Zhao

#### PhD Student

### Theme 1 2022-12-12

 NLP meets ontologies for industrial knowledge graphs on maintenance texts (...) —





#### Prof Melinda Hodkiewicz

**Chief Investigator** 

# Theme 1 2023-04-21

• NLP Workshop (...) —





#### **Dr Michael Stewart**

#### Research Fellow

# Theme 1 2020-02-10

• Ontologies meet NLP (...) —





Prof Melinda Hodkiewicz

**Chief Investigator** 

Theme 1 2022-11-10

• Ontologies meet NLP - with a spare parts perspective (...) —





#### Prof Melinda Hodkiewicz

#### **Chief Investigator**

# Theme 1 2023-02-07

• Ontologies meet NLP NLPwith a spare parts perspective ( ...) —





### **Chief Investigator**

# Theme 1 2023-01-30

 Periscope: A tool for centralised asset reliability assessment powered by NLP (...)





Tyler Bikaun

#### PhD Student

# Theme 1 2022-06-03

 Presentation - Semiautomated Estimation of Reliability Measures from Maintenance Work Order Records (...) —





### Tyler Bikaun

#### PhD Student

# Theme 1 2021-07-01

 Presentation on Semiautomated Estimation of Reliability Measures from Maintenance Work Order Records (...) —





### Tyler Bikaun

### PhD Student

# Theme 1 2021-04-13

 QUARRY: A Graph Model for Queryable Association Rules (. ..)





**Dr Michael Stewart** 

Research Fellow

Theme 1 2022-10-07

 Question Answering over Temporal Knowledge Graphs (. . .)





### Dr Sirui Li

### Research Fellow

# Theme 1 2023-05-19

 Questioning your maintenance data and get accurate answers (...) —





### Ziyu Zhao

### PhD Student

# Theme 1 2023-03-17

 QuickGraph: A Rapid Annotation Tool for Knowledge Graph Extraction from Technical Text (...) —



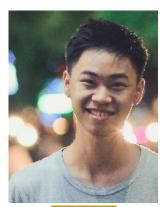


Tyler Bikaun

#### PhD Student

# Theme 1 2022-05-27

 Reasoning about technical language for incomplete knowledge graphs using query embedding (...) —





### Chau Nguyen

### PhD Student

# Theme 1 2022-04-08

Redcoat: A Collaborative
 Annotation Tool Supporting
 Technical Language
 Processing Research (...) —





#### **Dr Michael Stewart**

#### Research Fellow

## Theme 1 2021-04-13

 SConE: Simplified Cone Embeddings with Symbolic Operators for Complex Logical Queries poster presentation (...)





Chau Nguyen

#### PhD Student

# Theme 1 2023-07-12

 Semantic Arts in US -Industrial Data Extraction and Use (...) —





### Prof Melinda Hodkiewicz

### **Chief Investigator**

# Theme 1 2024-02-09

 Simplified Cone Embeddings with Symbolic Operators for Complex Logical Queries poster presentation (...)





Chau Nguyen

PhD Student

Theme 1 2023-09-05

• TBA (...) —





Prof Melinda Hodkiewicz

**Chief Investigator** 

# Theme 1 2019-06-19

 The Failure Project - Semantic modelling of how processes and things fail (...) —





### Prof Melinda Hodkiewicz

### Chief Investigator

# Theme 1 2024-03-15

 The International Conference on Smart Computing & Communications (ICSCC 2019) (...) —





### **Prof Andrew Rohl**

# Training Centre Director

# **Directorate** 2019-06-29

 Towards a set of open reference ontologies for reasoning and text interoperability across the manufacturing domain (...) —





#### Prof Melinda Hodkiewicz

### Chief Investigator

Theme 1 2021-04-16

• Tutorial at AJCAI 2022 (...) —





### **Dr Michael Stewart**

#### Research Fellow

Theme 1 2022-12-05

 Tutorial at AJCAI 2022 - A Practical Guide to Knowledge Graph Construction from Technical Short Text (...)





#### **Dr Michael Stewart**

#### Research Fellow

### Theme 1 2022-12-05

 Unlocking knowledge buried within technical records (...) —





**Dr Michael Stewart** 

Research Fellow

#### Theme 1

2020-06-25

 Unlocking knowledge in Maintenance Work Orders with Echidna and Redcoat (...)

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THE UNIVERSITY OF WESTERN AUSTRALIA

**Dr Michael Stewart** 

Research Fellow

Theme 1 2021-04-13

 Unlocking knowledge in Maintenance Workorders (...)





#### **Dr Michael Stewart**

#### Research Fellow

# Theme 1 2020-09-11

• WA Mining Conference (...) —

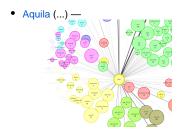




Prof Melinda Hodkiewicz

**Chief Investigator** 

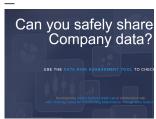
### Tools



An Interactive
Web-based
Toolset for
Knowledge
Discovery from
Short Text Log
Data

#### Theme 1

• Data Risk Assessment Tool (...)



2020-01-31 Can you safely share your company data?

#### Theme 1 Theme 5



A Knowledge Graph for Maintenance

Theme 1



2020-01-31

An annotation tool for rapid multi-task annotation of noisy corpora for the task of lexical normalisation

#### Theme 1

• Periscope (...) —



2020-01-31

Data-driven adaptive reliability estimation to identify asset faults before you run aground

#### Theme 1 Theme 5

• QuickGraph (...) —



2020-01-31

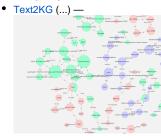
A collaborative annotation tool for rapid multi-task information extraction for knowledge graph construction.

#### Theme 1



A Collaborative Annotation Tool for Hierarchical Entity Typing

Theme 1



An Automated
Text to Knowledge
Graph System

Theme 1

# The Team Lead





A/Prof Wei Liu (...) —
 A/Prof Wei Liu

Theme Lead

Theme 1

**Chief Investigators** 

• A/Prof Timothy French (...) —





A/Prof Timothy French Chief Investigator

Theme 1
Prof Melinda Hodkiewicz (...) —





Prof Melinda Hodkiewicz

**Chief Investigator** 

#### Theme 1

• Prof Tele Tan (...) —





Prof Tele Tan
Chief Investigator

Theme 1

### Partner Investigators

• Dr Ulrich Engelke (...) —





Dr Ulrich Engelke Partner Investigator

Theme 1

### Research Fellows

• Dr Michael Stewart (...) —





Dr Michael Stewart

#### Research Fellow

Theme 1
• Dr Sirui Li (...) —





Dr Sirui Li Research Fellow

Theme 1

### PhD Students

• Chau Nguyen (...) —





Chau Nguyen PhD Student

Theme 1
Tyler Bikaun (...) —





Tyler Bikaun PhD Student

**Theme 1**• Ziyu Zhao (...) —





Ziyu Zhao PhD Student

Theme 1